

Noise from animals

Noise from animals is handled through the Police Department. Contact them at 650-259-2300. **DO NOT CALL 911** for these types of complaints.

Any other types of noise complaints

Can be handled through the Police Department. Contact them at 650-259-2300. **DO NOT CALL 911** for these types of complaints.

Note that the Police Department may refer these types of complaints to different departments or other agencies to handle the complaint.

WORK OUTSIDE NORMAL CONSTRUCTION HOURS

To get approval to work outside of established hours a request must be made to the Building Official. This request must be made a minimum of 7 days in advance of the desired work date.

The request shall include the following components.

- 1) Letter requesting the ability to work outside of construction hours.
- 2) Reason for the request.
- 3) What hours you are requesting to work - Starting and ending times.

- 4) Neighbors notification letter.
- 5) Map showing which neighbors are to be notified.
- 6) Any traffic controls, street closures, parking restricted locations, etc.
- 7) Staging area, Parking area for workers & equipment, etc.

Upon Approval of Request

You shall notify all neighbors indicated on you map by placing a notice on the front door and garage door facing the street or on each apartment door in apartment buildings. Hand deliver or post on front door of commercial businesses. This notice shall be placed **AT LEAST 72 HOURS BEFORE THE** Start of the outside construction hours

For parking restrictions a notice shall be placed on every vehicle parked in the area where no parking signs are posted. These need to be posted as above.

Denial of request - terminates any further actions and does not allow work outside of established hours

12/30/05, 12/5/07, 1/28/08



Construction Noise, Work Hours & Other Noise Issues

City of Millbrae

Community Development
Department
Building Division

621 Magnolia Ave.
Millbrae, Ca. 94030

Building Division
650-259-2330
Fax 650-697-2657

website - www.ci.millbrae.ca.us

Millbrae Municipal Code Section 9-2.02 sets the requirements for construction work hours.

The building Division ONLY handles complaints of construction noise on private property.

What are the hours for construction?

Weekdays

7:30 am to 7:00 pm

Saturday

8:00 am to 6:00 pm

Sunday & Holidays

9:00 am to 6:00 pm

Any work outside these hours is prohibited without prior written permission from the City.

What do I do if the construction noise is outside of the work hours?

If this is happening after the above hours on weekdays, weekends or holidays you have two options.

- 1) Call the Millbrae Police Department at 650-259-2300,
DO NOT CALL 911 for this issue.
- 2) You can wait till the next business day and contact the Building Division.

Community Preservation Ordinance

Section 6-5.05.F.9.a & b

b. Emanation of noise or vibrations on a continuous and regular basis of such a loud, unusual, unnecessary, penetrating, lengthy or untimely nature as to unreasonable disturb, annoy, injure or interfere with or endanger the comfort, repose, health, peace, safety or welfare of users of neighboring property.

c. Construction or repair work that occurs at any time other than the following: Monday through Friday 7:30 am to 7:00 p.m., Saturday 8:00 am to 6:00 pm, and Sunday and Holidays 9:00 a.m. to 6:00 p.m., unless otherwise authorized by the city.

Contact the Community Preservation Specialist regarding issues with the Community Preservation Ordinance 650-259-2440 or hot line 650-634-9554

Airport Noise Issues

Noise from the airport is not under the control of the city. We however work with the airport to minimize the effects of the airplane and airport operations.

Complaints about airport noise must be directed to 650-876-2219.

Work in on City Streets, or Property

Work in the Streets or on City Property is under the direction of the Public Works Department.

Complaints about these types of noises should be directed to 650-259-2339.

NOTE: work done on an emergency purposes does not fall under these rules.

Work on the El Camino Real that is not city related is regulated by the state - CALTRANS. You must contact CALTRANS for any noise complaints. 510-286-4444

Noise on School Properties

You must contact the school district for that school to complain about noise on school district properties.

Noise relating to garbage collection

Any noises relating to the collection of garbage will need to be directed to the South San Francisco Scavenger Company at 650-589-4020